



Business Solution Services

www.lotex.co.in

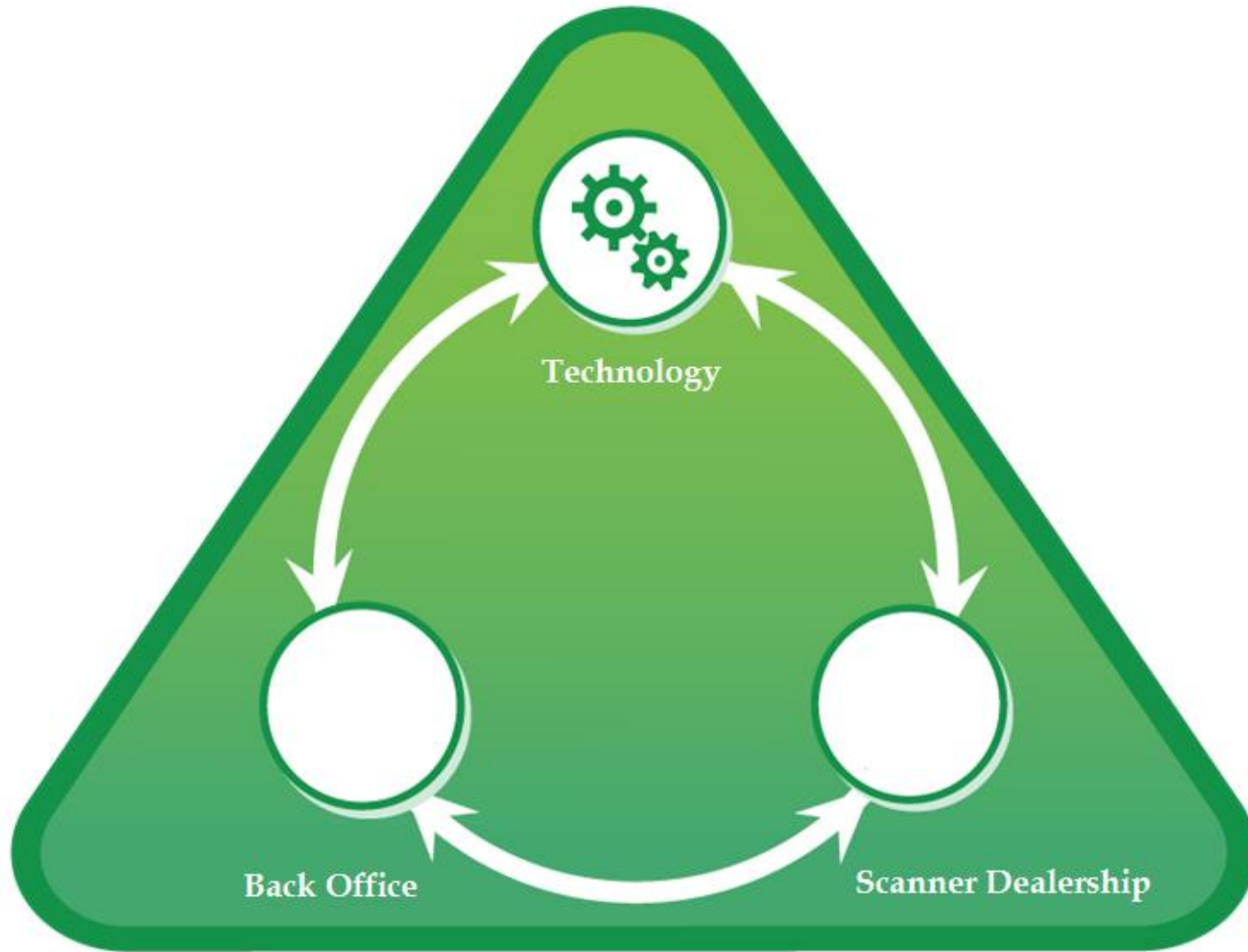
NeoLotex Business Solutions (P) Ltd. formerly known as Lotex Business Solutions is technology-enabled services company established in 2010, providing a wide range of **‘Technology Solutions’** and **‘Managed Ops’** and **“Scanner Dealership”** services for a spectrum of industry verticals.

NeoLotex is committed to play the role of transformation consultants to it’s customers propelling the concept of **‘Innovate and Own’**. NeoLotex provides sustainable and predictable delivery, resulting in improved control and productivity.

Client Snapshot







Platform expertise

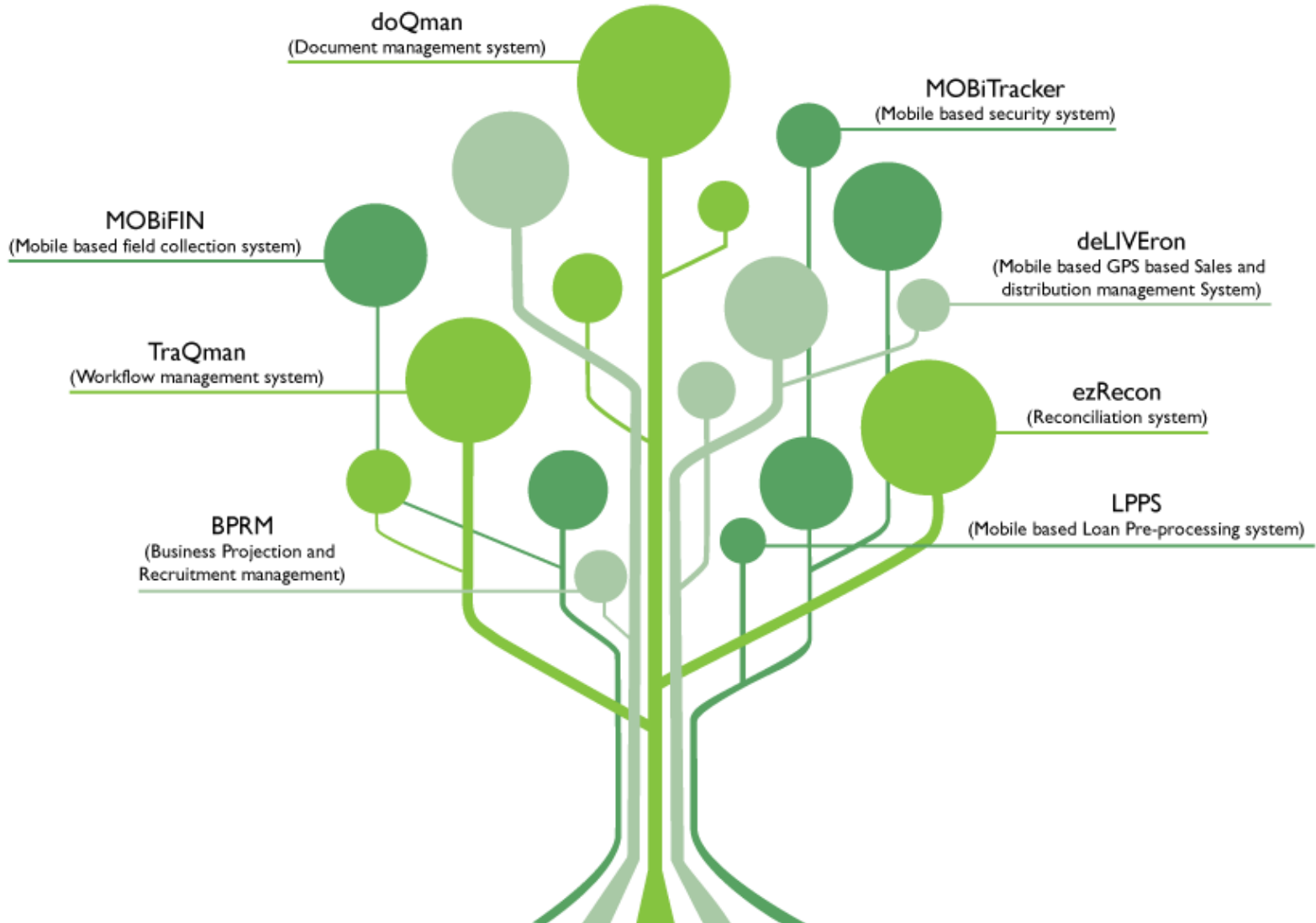
- Web Technologies
- eCommerce portal
- Client Server/Smart Client
- SOA applications
- SaaS and Cloud expertise
- Apps for java based phones
- Apps for smart phone platforms like Android, Windows and iPhone
- Reporting solutions and Business Intelligence

Technology Expertise

- Microsoft .NET application development technology stack ASP.NET, .NET Core, MVC, WCF, Share point, ORM, WCF, PHP, Phone Gap, PWA, IONIC, REACT JS
- Java/J2ME/J2EE, ADT
- Data base platforms SQL Server, Oracle, My SQL, Mongo DB,, POSTGRE SQL
- Reporting platform using SSIS , SSRS



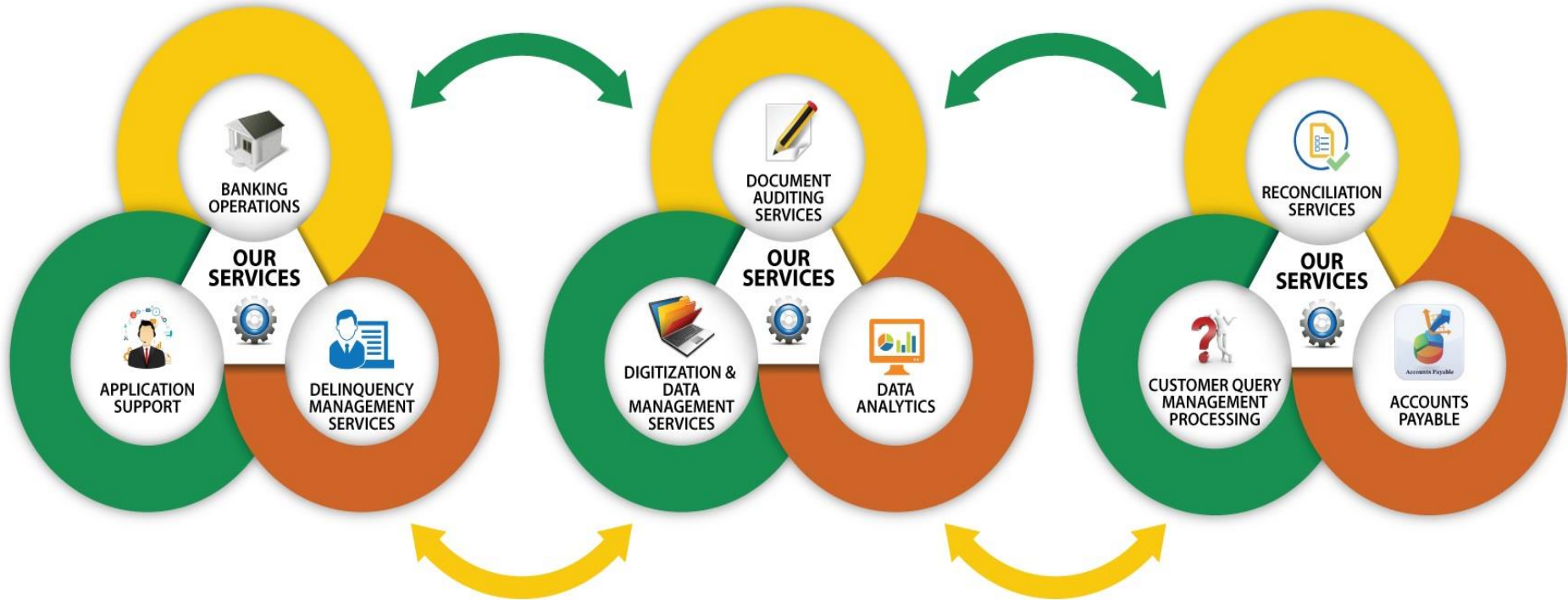
IT Products Developed In-house



Back Office Outsourcing Services



We deliver innovative and value added Business Process Utility (BPU) services across Banking, Telecomm and Insurance domains. NeoLotex's comprehensive suite of services is delivered through a combination of domain knowledge, practical and relevant technology, internal competence building and strategic enterprise partnerships resulting in superior business for our clients



Engage

- Meet Sponsor, stakeholders to understand objectives, priorities and challenges
- Base-line data, Communication and engagement Plan
- Develop a high level process map
- Identify risks and mitigants

Evaluate

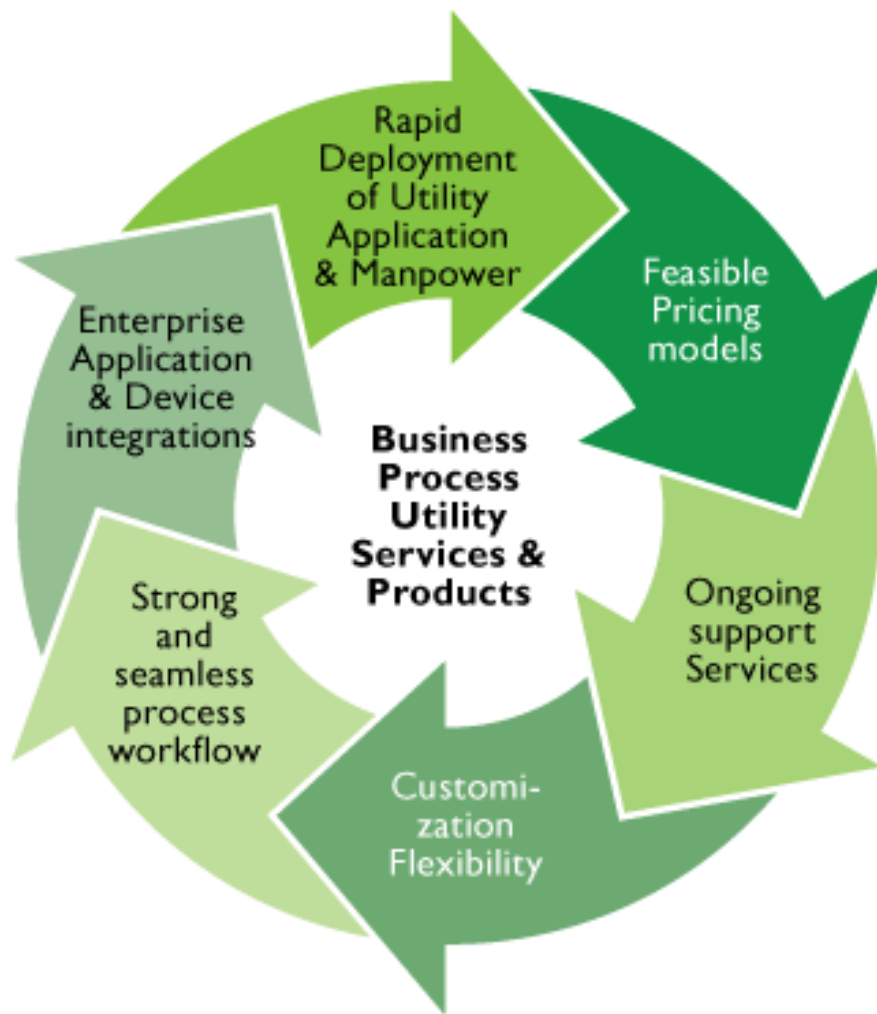
- Understand business and process flow
- Assess Process maturity, complexity, risks and baseline data
- Understand & validate if the solution and process map meets client requirements
- Determine delivery model, platform, skill sets
- Set up high level Project framework

Establish

- Knowledge transfer and communication plans
- Rollout schedules for testing, controlled production, Go-Live dates
- Understanding documents and trainings
- Best practices and reporting tools specific to domains

Execute

- Training to teams and develop SOPs
- Close engagements with the client trainer / Process owner
- Achieve progression to established service levels.
- Periodical Reporting, reviews, communication with the client teams



Guarantee towards:

- Quality of Service
- Availability of skilled back-office resources
- Availability of Software
- The right level of application performance
- Delivery of updates and maintenance
- Right level of infrastructure availability and Performance
- Right level of data security

Beyond Service Level Agreements...

NeoLotex Business Solutions Private Ltd

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Bangalore, India - 560 071

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India One



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Syrian Church Road,
Aluva, Kerala,
India- 683 101

India Two



NeoLotex Business Solutions Private Ltd

No: 301, Oxford Palazooo,
Bangalore,
Karnataka, India - 560 017

India Three



Thank you